

SERVICE

Service Letter No. 227



LETTER

September 24, 1954

Obsolete

TO: All Distributors, Dealers, Operators and Owners of the Piper PA-23 Apache

SUBJECT: Service Publications to the Field

During the early production life and service experience of any new type aircraft, it is inevitable that with the knowledge which is gained from the solutions of many manufacturing problems and field service repairs, it becomes necessary to publish information which affects the safety, utility, convenience and comfort of the aircraft.

There are many new Owners and Operators of the Piper Apache who are unfamiliar with our method of submitting service information to the field and we would like to take this opportunity to review these procedures.

Service information is always distributed to the field organization by one of three methods; (1) the Service Bulletin, (2) the Service Letter, and (3) the Service Memo.

(1) The Service Bulletin is a mandatory document and is used when submitting vital information which basically deals with the safety aspects of an airplane. The intention of the Service Bulletin is to eliminate any hazardous conditions which would affect the flight characteristics or operational phases of an airplane.

(2) The Service Letter is used when submitting information concerning special announcements, price changes, recommended modifications, service procedures and important miscellaneous items which cannot be classified in any of the afore-mentioned group.

(3) The Service Memo is used only for service tips or specific problems dealing with methods of repair.

In the past all service publications have been mailed to the Distributors, who in turn, have made distribution to their Dealers, Operators and Owners; however, with the advent of the Apache, the factory will incorporate a system whereby all service information concerning the Apache will be sent directly to the Owners as long as the factory is able to maintain an accurate mailing list. Service information will be mailed as usual to all Distributors and Dealers.

Very truly yours,

PIPER AIRCRAFT CORPORATION

R. Boardman
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Service Manager

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PIPER AIRCRAFT CORPORATION, LOCK HAVEN, PA., U. S. A.